



## **System Redundancy**

The ATC Inbound Disaster Recovery system will protect your in-bound voice calls from a disaster of any magnitude. Our pre-programmed IDR system is designed to handle anywhere from 1-500 simultaneous calls in the event of a Telco or PBX outage. This pre-programmed system provides automated announcements, ACD, dial by name, follow me, VM, VM notification and e-mail notification 24/7/365. This service is highly recommended for any business that cannot afford to lose in-bound calls.

### **Benefits:**

- Never miss calls during a disaster
- Supports world wide coverage
- Time of day routing
- No capital expenditure
- Remote access for immediate customized recordings
- Provides employees and customers with critical updates
- Works with any phone system
- Adds redundancy to your existing solution

### **Flexibility:**

Allows you to manage your business during any disaster and be a step ahead of your competition when customers need you the most.

### **Savings:**

- Helps prevent loss of revenue
- Scalable packages for all businesses
- Flat monthly fee